

[2009년 서울시 9급]

1. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: \_\_\_\_\_?

B: No thanks. I can manage it, I think.

- ① Are you kind enough to help me with this
- ② Can you help me with this
- ③ How can you help me
- ④ Need a hand
- ⑤ I can't manage this. Can you give me a hand

[2013년 국가직 7급]

2. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: Would you like to go hiking this weekend?

B: Why don't we go to the mall instead?

A: But I have some new hiking gear I want to try out.

B: Yes, but there's a sale at the department store.

A: You always \_\_\_\_\_ at anything I want to do.

B: It's not you. It's the outdoors. I hate it. I prefer air-conditioned stores instead.

- ① turn your nose up
- ② hold my hand
- ③ put your feet up
- ④ let your hair down

[2010년 국회직 9급]

3. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: Hi, Betty. Why the long face? Do you have something on your mind?

B: Yes, I'm worried about the exams next week. I haven't cracked a book in ages.

A: Well, you'd better get on with it.

B: Yes, I know I should. Do you think you could help me with my Japanese?

A: \_\_\_\_\_

- ① Sure, it's all Greek to me.
- ② Sorry, it's completely beyond me.
- ③ No way, I have a gift for it.
- ④ Right, I totally agree with you.
- ⑤ Well, it'll be paid off soon.

[2009년 국회직 9급]

4. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: Let me help you with that luggage.

B: \_\_\_\_\_. I have a cart to put my suitcases on.

- ① Thanks a lot
- ② I hope so
- ③ Be my guest
- ④ By all means
- ⑤ Don't bother

[2009년 국가직 9급]

5. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: Would you like to get some coffee?

B: That's a good idea.

A: Should we buy Americano or Cafe-Latte?

B: It doesn't matter to me. \_\_\_\_\_

A: I think I'll get Americano.

B: Sounds great to me.

- ① Not really.
- ② Suit yourself.
- ③ Come see for yourself.
- ④ Maybe just a handful or so.

[2009년 국가직 9급]

6. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: \_\_\_\_\_

B: Today is Monday, so you can have it until next Monday.

A: Can I have the book for a few more days?

B: No. Books borrowed should be returned within one week.

A: Is there any way to keep this book for around 10 days?

B: Well, I'm afraid there isn't. You'll just have to renew the book for another week.

- ① What date is it?
- ② When is this book due?
- ③ I'd like to return this book.
- ④ This book can be checked out in due form, right?

7. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: The first thing you should consider when buying a used car is the mileage.  
 B: That's what I've heard. \_\_\_\_\_  
 A: Yes. You should always look at the amount of rust it has.  
 B: That's good to know.

- ① How can you tell if it is a used one?
- ② Do you know how long the engine will last?
- ③ How much mileage do I need?
- ④ Is there anything else I should watch out for?

8. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: Can I get a refund for this sweater, please?  
 B: Why? What's wrong with it?  
 A: Well, it's too small for me.  
 B: We have a bigger one now. \_\_\_\_\_  
 A: Yes, I do. Here's my receipt.  
 B: Ok, I'll take care of it.

- ① Here you are.
- ② Do you still want a refund?
- ③ Do you find anything interesting?
- ④ Could you visit us again later?

9. 다음 대화에서 고객이 컴퓨터 구입을 미룬 이유는?

A: I'm organizing my office and I need the latest computer model.  
 B: Yes, sir. Here is the best computer we have.  
 A: How much is it?  
 B: One thousand and five hundred dollars. But a complete set will cost about two thousand dollars.  
 A: Really? That's a little over my budget.  
 B: If you think it too expensive, you can wait till next week. We're going to offer 20% Christmas discount.  
 A: Really? That's nice! Maybe I can buy then. By the way, what does the set include?  
 B: It includes the basics: a monitor, disk drivers, a keyboard, and a mouse. It also includes a printer.  
 A: Oh, that's perfect. I'll take it next week.

- ① The computer is available only on Christmas.
- ② The computer is not the latest model.
- ③ He can get 20% off next week.
- ④ The set doesn't include a printer.

10. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: Black Cleaners. May I help you?  
 B: Yes. Will you check if my suit is ready to go, please?  
 A: What's your name, please?  
 B: Billy Jackson.  
 A: I remember your name. I think it's ready.  
 B: \_\_\_\_\_ I don't want to make a trip for nothing.  
 A: It's a dark brown suit, right?  
 B: Right.  
 A: Yes, it's ready to go.  
 B: Thanks.

- ① Will you come?
- ② Do you like the color?
- ③ Can I get a refund on this?
- ④ Will you double-check, please?

11. 두 사람의 대화 중 가장 어색한 것은?

- ① A: Honey! Can you give me a hand with the groceries?  
 B: Wow! Do we really need all this stuff?
- ② A: Hey, wait! What are you doing?  
 B: What does it look like I'm doing? I'm having your car towed away for illegal parking.
- ③ A: I bought this computer only a week ago, but it just isn't running right.  
 B: By the way, our customers deserve friendly service every time they walk in our store.
- ④ A: What's your major?  
 B: Well, I've been batting around the idea of going into business, but I haven't decided yet

12. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

Guest: I want to speak to the manager.  
 Receptionist: She's not available at the moment. Can I help you?  
 Guest: I've just checked in and I want to go to my room now. That other receptionist told me I can't. I have to wait till midday!  
 Receptionist: Well, I am afraid your room won't be ready until then, because...  
 Guest: \_\_\_\_\_  
 Receptionist: I'm sorry, sir, but we're fully booked.

- ① Let me have my money back.
- ② I want to see the room by myself.
- ③ Could you keep my luggage until I come back around 3 o'clock?
- ④ Then, you'd better get me another room.

13. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: Excuse me, ma'am. Could I please have a look in your bag?  
 B: Sure. There's nothing in there besides a choker I bought. I don't know why the security alarm went off.  
 A: \_\_\_\_\_  
 B: Yes, here it is.  
 A: Everything seems to be in order. The sales clerk must have forgotten to remove the security tag when you purchased the choker. This man here will help you remove the tag.  
 B: Thank you.

- ① Do you know the sales clerk who helped you make the purchase?
- ② Do you have a receipt for the choker?
- ③ Do you know where you bought the choker?
- ④ Do you have any other security tags that have not been removed?

14. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: There's not a lot of variety in this men's clothing department.  
 B: I know, but wouldn't you say that the quality of the clothing they have is extraordinary?  
 A: \_\_\_\_\_

- ① I'll say!
- ② Without question!
- ③ I couldn't agree with you more!
- ④ Like hell they are!

15. 문맥상 빈칸에 가장 적합한 것은?

Customer: Can you tell me the price of this dress?  
 Clerk: It should be on the (A) \_\_\_\_\_.  
 Customer: Yes, but I see three different prices here. Take a look.  
 Clerk: Oh, I'm sorry. It has been marked several times. Now it's \$14.99. Final sale.  
 Customer: Can I return it if it doesn't (B) \_\_\_\_\_?  
 Clerk: Oh, (C) \_\_\_\_\_. Perhaps you want to try it on before you purchase it.  
 Customer: I guess I'd better. (D) \_\_\_\_\_.  
 Clerk: Right over there.

- ① (A) counter (B) work (C) yes, you can (D) Where's the change room?
- ② (A) tag (B) good (C) I'm fine (D) Where's the dress room?
- ③ (A) brand (B) sound (C) I'm not afraid of that (D) Where's the gentlemen's room?
- ④ (A) tag (B) fit (C) I'm afraid not (D) Where's the fitting room?
- ⑤ (A) brand (B) fit (C) I'm afraid of that (D) Where's the gentlemen's room?

16. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: It's a shame this restaurant is so expensive.  
 B: I agree. I wish it were cheaper.  
 A: Me, too. I was hoping we could eat here tonight, but it looks like \_\_\_\_\_.  
 B: I'm afraid so.

- ① the ball's in your court
- ② we can afford it
- ③ that's out of the question
- ④ I had not thought of that
- ⑤ we spill the beans

17. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: Do you have a double room with twin beds?  
 B: Yes, we have one on the 7th floor.  
 A: What is the daily rate?  
 B: \$55 per night, plus tax.  
 A: Well, do you have something less expensive?  
 B: \_\_\_\_\_.

- ① Surely you can have anything you want.
- ② No problem. Please show me another one.
- ③ Not with a double room having twin beds.
- ④ I hope that you like it.
- ⑤ Of course. That's a perfect fit, I think.

[2008년 국가직 9급]

18. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

A: Have you been served?

B: \_\_\_\_\_

- ① Yes, I'm on my way.
- ② It was a close call.
- ③ Yes, I'm being waited on.
- ④ Please let go of my hand.

[2015년 국가직 9급]

19. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

M: What's that noise?

W: Noise? I don't hear anything.

M: Listen closely. I hear some noise. \_\_\_\_\_.

W: Oh, let's stop and see

M: Look! A piece of glass is in the right front wheel.

W: Really? Umm... You're right. What are we going to do?

M: Don't worry. I got some experience in changing tires.

- ① I gave my customers sound advice
- ② Maybe air is escaping from the tire
- ③ I think the mechanic has an appointment
- ④ Oh! Your phone is ringing in vibration mode

[2015년 지방직 9급]

20. 대화의 빈칸에 들어갈 가장 적절한 것을 고르시오.

M: : Would you like to go out for dinner, Mary?

W: : Oh, I'd love to. Where are we going?

M: : How about the new pizza restaurant in town?

W: : Do we need a reservation?

M: : I don't think it is necessary.

W: : But we may have to wait in line because it's Friday night.

M: : You are absolutely right Then, I'll \_\_\_\_\_ right now.

W: : Great.

- ① cancel the reservation
- ② eat some breakfast
- ③ give you the check
- ④ book a table